



GDLN Regional Technology Hub Service

July 2009



About the Hub Service

- The hub provides videoconferencing, video content management and technical support services to all DLCs in the EAP region.
- Hub Service started 16th March 2009
- Connecting an average of 10 conferences per month with the goal to connect 80% GDLN conferences in the EAP region

An average day for the hub...



Types of Events

- Point to Point Conferences (working level meetings)
- Multiple site GDLN Conferences
SME Learning Seminar / APO Learning Seminar
WBI DRM Seminar / VinaCapital Cardiac Surgery
- High Profile Off site Conferences
A/H1NI ASEAN Ministers Meeting
Global Investment Conference

Client Testimonial



Dr. Jose A. Cordova Villalobos
Mexican Health Minister

“I would like to express my sincere appreciation to all of you for the excellent coordination and support making this meeting so successful. The videotape by the Mexican Minister arrived just in time and really worth our effort. It is a great honor and privilege for me to have an opportunity to work with you all.”

Sopida Chavanichkul
Director, International Health Division
Ministry of Public Health, Thailand

Service Overview

- Technical support
- New site test connections
- Videoconference connectivity
- Live web-streaming
- Post production services
- Video on demand (VoD)
- Dedicated channel on the video server

Benefits to DLCs

- Flexibility of service
- Technical support in EAP time zone
- Connectivity tests in the EAP time zone
- Real time technician support by Skype or telephone
- Integrated VC and Multimedia Services (One Stop Shopping!)



Multimedia & Post Production

- Live web-streaming
 - Filming services
 - Video editing
 - Video on demand
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- All accumulating to build a content management resource center for the region



10. Administration Program Evaluation
11. Summary
12. Meeting Summary
13. Meeting Summary



Hub Service Price List

Service	Unit	Cost
Connection fee	Per session	\$205
Continuous supervision	Per hour	\$50
Continuous Presence and or Transcoding	Per site	\$15
Real time web-streaming	Per hour	\$50
Web-streaming password access	Per session	\$50
VoD storage	Three months	Free
	Per one year	\$150
Customized channel	Initial set-up fee	\$150
Digital recording from VoD file on CDR or FTP	Per hour	\$50



Our Commitment to Quality

- Review internal procedures at regular intervals
- Encourage constructive feedback



Thank you!

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