



Working Together in “AMSv2”

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What is AMS?
And What is AMSv2?

What are your expectations?



The GDLN community: how to help you doing business

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Then...(2001)



- Similar Events (< 200)
- Similar Affiliates (< 20)
- Similar Clients (initiating < 25%)
- Mostly Videoconferences

AMS:
A centralized booking and agreement system

Today & beyond...



- Variety of Events (> 900)
- Variety of Affiliates (> 115)
- Variety of Clients (initiating > 60%)
- Variety of Delivery Modalities

AMSv2:
Facilitate interactions across wider GDLN community, and flexibility



The *new* Activity Management System: Constructed around the following principles

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- Flexibility
 - Versatile structure, adaptable to change, multi-lingual (opt)
- Simplicity
 - Nimble workflows, few bottlenecks if any
- Decentralization
 - Enabling Affiliates to take lead in business: anyone @ anytime
 - Designed for a “flattening world”: no Washington DC...
- Multi-Purpose Usage
 - Facilitates agreements for *blended* activities; variety of features helpful for local event planning and resource management; menu of services offered; community market place
- Personalized / My AMS
 - Provides quick and easy access to information relevant to “YOU”

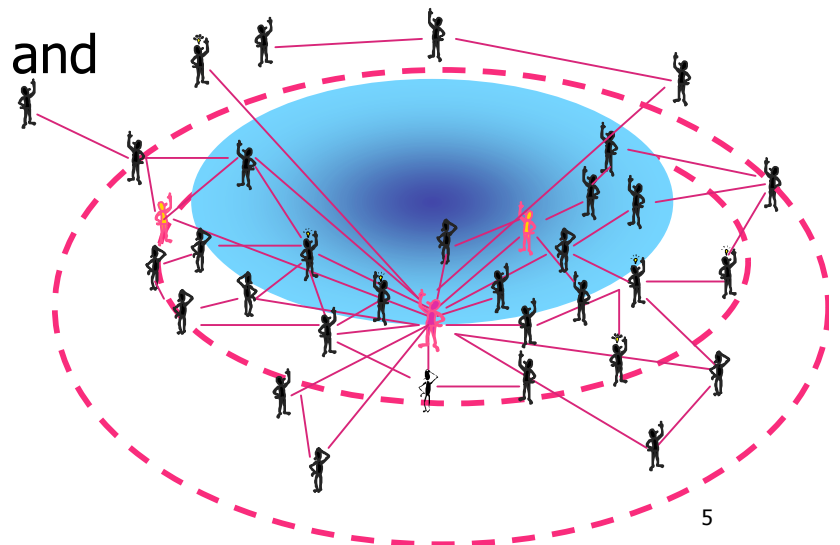


AMSV2 is a centrally provided service, in a “flattening network”

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..like ebaY ...

- A marketplace for supply and demand – ideas, services, and knowledge
- Common code of conduct for interaction between known and unknown entities
- Common set of tools and policies to facilitate business transactions between geographically diverse and distributed entities
- Common grounds for understanding and expectations





What does it mean in reality?

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- **Flexibility**
 - Affiliates could use the system to manage all scheduling and booking of (their) facilities and resources for GDLN as well as other Activities.
- **Simplicity**
 - Activity Agreements will be Bilateral and may be excluded for certain Activities; Revised Agreements can be easily created;
- **Decentralization**
 - Activities initiated by Affiliates may not go through the approval process
 - Affiliates can perform the role of Activity Service Coordinator
- **Multi-Purpose Usage**
 - Activities may include face-to-face, e-learning and other type events also besides video-conferences
 - Affiliates will have the ability to “opt-in” to certain activities which are marked “open” for participation by the client
- **Personalized / My AMS**
 - My Calendar, My Contacts, My Invoices, My Resources...



An innovative tool, Its success will strongly depend on...?

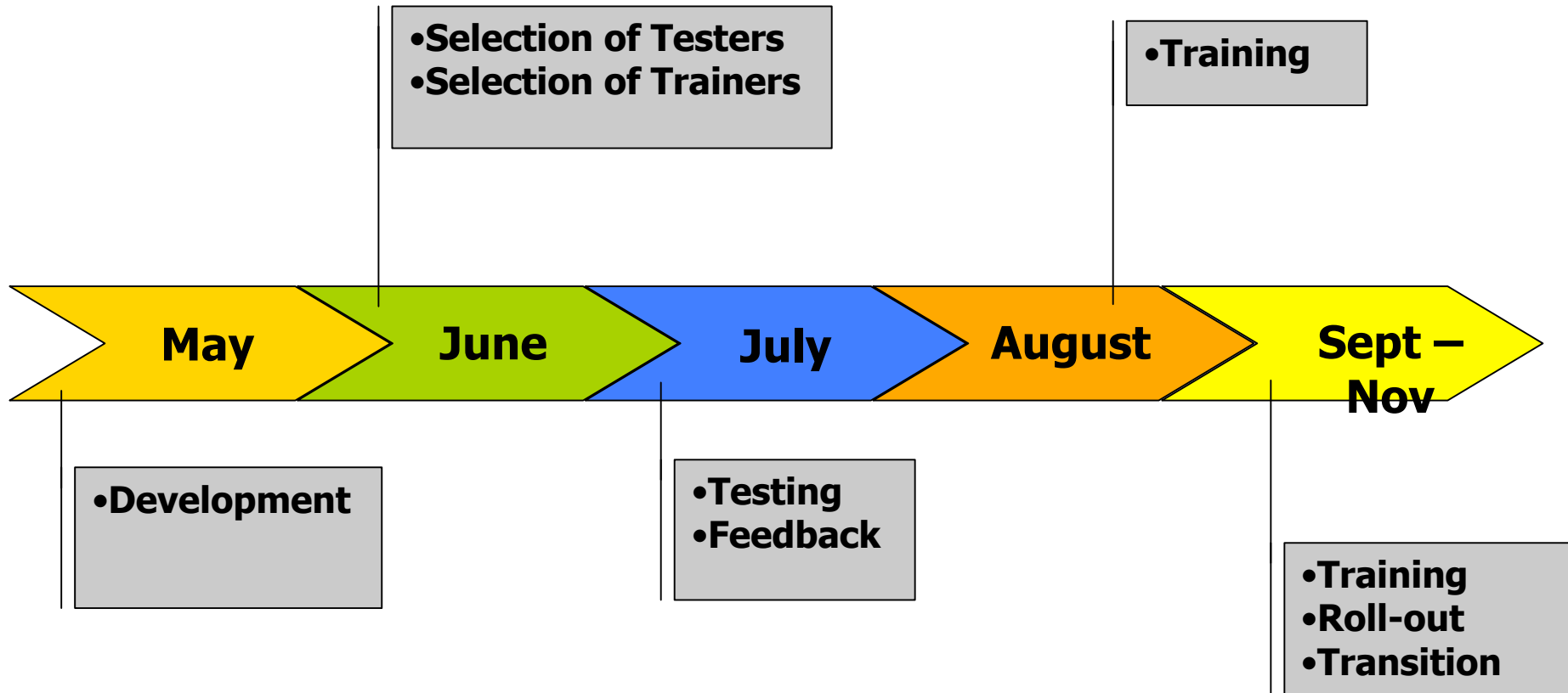
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- Optimal use of functions: *"it is computer, not a typewriter"*
- Learning-by-doing and frequent use
- Taking responsibility to update your own information base
- ?
- ?



When should we involve whom for Testing and Training...in 2006?

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Real-time training using web-conferencing

Asynchronous web-based learning



Prepare to Go Live

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- Each Affiliate --
 - Provide contact information
 - Setup list of offered Services (with Rates)
 - Setup available Resources
 - Specify Terms and Conditions*



Thank You

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