

Group Exercise
Module 5: Introduction of GDLN Programs
Canberra DLC Training Workshop
December 07, 2006

1. Please form groups of 5-7 people in each;
 2. Read the live case and understand the task in front of GDLN AP DLCs
 3. Groups in odd numbers will take the role of the hosting DLC, which is TDLC in this case; groups in even numbers will take the role of the participating DLCs
 4. Please answer the following questions:
 - 1) What is the major learning process in this program (using the matrix)?
 - 2) What is the blended type of this program? Do you have any suggestion to the Program provider to make the program more interactive and effective?
 - 3) List all responsibilities as the hosting DLC, or a participating DLC, and identify who will do what as DLC manager, training coordinator and technician.
 - 4) If you need more information about the program, whom should you contact with?
 5. Prepare a work plan including tasks and timeline for your DLC on this program, and present it in VC
 6. Improve your work plan based on comments and suggestions from peers and workshop facilitators
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A Live Case Study
WB EAPVP VC on “Success Factors for Road Management System”

The GDLN AP has successfully won a contract with the World Bank EAP regional Vice President office in selling the network’s product and services. as a whole-sale business deal.

Under the whole-sale business deal, the Task Team Leaders (TTLs) in the EAP regional will deliver 9 (?) learning and knowledge sharing programs using the GDLN AP’s network and associated services from DLCs. Among the 9 programs, one program is from the transportation sector.

Chris is the TTL who proposed the program, and is the Program Provider (PP). Eiko at the TDLC is assigned to be the focal point of this program, and the Tokyo DLC will be the hosting DLC of this program.

Chris and Eiko have communicated by emails and telephone to design the program. Their plan of conducting this program is summarized below:

Program Title: Success factors for Road Management System

Objectives:

To inform WB clients and practitioners on Bank’s recent multi-country AAA reports “Success Factors for Road Management Systems” and “Data Collection Technologies for Road Management” involving 17 countries and to educate persons involved with road management on

- 1) How to ensure that the implementation of a computerized road management system will be effective and sustainable.
- 2) How to make appropriate decisions with regard to collecting data for road management systems.

Delivery Modality: Two 3-hour VC sessions in one day, with live streaming on the Internet

Candidate Countries:

Cambodia (Phnom Penh), China (Beijing), Indonesia (Jakarta), Japan (Tokyo), Thailand (Bangkok), and Vietnam (Hanoi)

Target Audience (general profile):

- 1) Staff in road administration departments
- 2) Consultants
- 3) Technology vendors
- 4) University lectures and students

Tentative Date and time slot

* Date: 20th March 2007

* Time slot: DC time

VC1: 21:00 (on 19th March) – 0:00 (on 20th March)

VC2: 3:00 – 6:00 (on 20th March)

Other requests from the PP

- 1) Participants: Chris would like to have as much as possible participants to attend the program. He can provide an email list of his previous clients and participants;
- 2) The session should be highly interactive. Participants who access the program by webcasting should also be able to ask questions during the sessions.
- 3) In addition to speakers from Washington DC, Chris would like to invite two speakers from the participating countries.

Note: the case is based on a real situation, but modified for learning purposes.